

20 25

data and travel developing programme



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المركز العالمي الأول للتدريب و الاستشارات



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lata and travel developing programme

How You Will Benefit

["list type="bullet]

- Make appropriate travel arrangements and reservations •
- Calculate and quote appropriate air fares •
- Complete international travel documents in accordance with the applicable IATA rules and procedures •
- Be on the leading edge for 2007 e-ticketing global implementation •
- Answer customers' queries, quote rates and supplements, explain conditions and book tour products •
- Acquire the necessary skills and knowledge to ensure that your front-line contact with the customer is outstanding •
- Understand the role of information technology- Global Distribution Systems and the Internet •

[list/]

Designed for

["list type="bullet]

- Students who wish to have a career in the travel industry •
- Junior travel consultants •
- Airline personnel •
- Tour operators who deal regularly with travel agents •
- Personnel of large companies responsible for making travel arrangements •
- Travel Agencies that hire employees who hold the IATA/UFTAA International Travel and Tourism Foundation Diploma meet one of the requirements towards becoming IATA-accredited agencies •

[list/]

Course Content

["**Environment** [list type="bullet]

- The Travel & Tourism Industry and the Travel Professional •
- Geography in Travel Planning 1 •
- Travel Formalities •

[list/]

Products

["list type="bullet]

- Land Transport - Rail 1 •
- Water Transport - Ferry •
- Land Transport - Car and Camper •
- Tour Packages 1 •

Support Services

["list type="bullet]

- Customer Service •
- Technology in the Travel Industry 1 •

[list/]

Air Fares and Ticketing

["Air Fares and Ticketing GDS Electronic Booking Tools (CD-ROM*) [list type="bullet]

- Global Distribution Systems training. Choose between Amadeus, Galileo, Sabre or Abacus. •
- . *Minimum system requirements: Windows 95, Internet Explorer 5.5, 16MB memory
- The 13 modules in the Foundation Level will provide you with an understanding of the travel •
- and tourism industry, the practicalities of the travel professional's role in this industry, the •
- importance of exceeding customer expectations, and the role of technology in the travel •
- industry
- In addition, you will become familiar with related subjects such as industry regulations, •
- codes, world geography, air fares and ticketing including e-ticketing, visa and health •
- requirements, as well as tour programmes
- For self-study students, about 170 hours of intensive study are required to complete the •
- Foundation course. Students studying at an IATA Authorised Training Centre could expect a •
- longer period of study
- The GDS Electronic Booking Tools CD-ROM-based module requires the following minimum •
- system requirements: Windows 95, Internet Explorer 5.5, 16MB memory
- By successfully completing the two-paper examination*, you will become qualified as a holder •
- of the IATA/UFTAA International Travel and Tourism Foundation Diploma and will be entitled •
- to add the designation DTTF (Diploma in Travel and Tourism Foundations) after your name

[list/]

Level 2

["How You Will Benefit [list type="bullet]

- Handle all major aspects of the travel agency business •
- Provide accurate advice to clients on major tourist destinations •
- Produce customised and international inclusive tours •
- Sell international business, incentive and conference travel arrangements •
- Construct complex fares and routings by applying advanced IATA fare construction principles; •
- issue and re-issue tickets and other documents for all types of international journeys •
- Familiarise yourself with common national requirements, IATA's Regulations and the role of •
- the National Travel Agents' Associations
- Learn effective selling skills •
- Understand the Billing and Settlement System to give your travel operation a distinct •
- operational advantage

[list/]

Designed for

["list type="bullet]

- Students who have completed the Foundation Course or the previous Standard Course •
- Travel consultants with some industry experience, who wish to upgrade their professional competence •
- Staff of tour operators and consolidators, and airlines •

[list/]

Course Content

["Environment Geography in Travel Planning 2 Product [list type="bullet]

- Land Transport Rail 2 •
- Land Transport Bus and Coach •
- (Accommodation (other than hotels •
- Water Transport Cruises and Private Charter •
- Tour Packages 2 •

[list/]

Support Services

["list type="bullet]

- Law and Regulations 1 •
- Selling Skills •
- Air Fares and Ticketing •
- Air Fares and Ticketing 2 •
- By successfully completing the two-paper examination, you become a qualified holder of the IATA/UFTAA International Travel and Tourism Consultant Diploma. You will also be able to add the letters DTTC (Diploma in Travel and Tourism Consulting) after your name •

[list/]

Target

["list type="bullet]

- .implementation of e-ticketing worldwide by 2007 100% •
- .implementation by end 2005 40% •
- .implementation by end 2006 70% •

Benefits

["Customer: [list type="bullet]

- Easier handling of itinerary changes especially for last minute travel decisions •
- More effective use of internet capabilities for booking travel and check-in •
- No more lost tickets •

- :Airline
- :e-ticketing will save the industry at least US\$ 3 billion per year 100%
- IATA alone processes 340 million paper tickets each year-
- An e-ticket costs US\$1 to process verses US\$10 per paper ticket-
- Retention of interline revenue as the whole industry implements ET together
- Continued access to IATA distribution and settlement systems
- :Travel Agents
- Eliminates costs of ticket printers, maintenance, and ticket distribution
- Removes cost and liability of ticket stock control

[list/]

Quick Facts

.In 2004, 18.8% of all tickets handled by IATAs Billing Settlement Plans (BSPs) were electronic

:For May 2005

["list type="bullet]

- Global 32.2%
- % Americas 58.8
- Europe 44.1%
- Africa 32.6%
- Asia and Pacific 27.9%
- North Asia 5.4%
- Middle East 1.3%

IATA member airlines that account for 80% of IATA member volumes have e-ticketing 107 •
 .capability

[list/]

:IATAs Action Plan

list type="bullet"] IATA has met with over 400 airlines (including all 265 members and those] participating in the IATA Multilateral Interline Traffic Agreement) to assess their plans/challenges to meet the deadline. Mobilise system/solution providers to help airlines IATA has signed Memoranda of Understanding (MOU) with Amadeus, China TravelSky, Lufthansa Systems, Sabre and SITA Develop an industry solution for interline ET Encourage solution providers to collaborate on implementing interline agreements on behalf of their customer airlines. Develop a strategy to [remove all other paper from the passenger process. [/list

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5	2025-02-13	2025-02-09	فرنسا - باريس
5	2025-02-27	2025-02-23	فرنسا - باريس
5	2025-04-24	2025-04-20	فرنسا - باريس
5	2025-07-03	2025-06-29	فرنسا - باريس
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5	2025-01-30	2025-01-26	المملكة المتحدة - لندن
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5	2025-05-15	2025-05-11	مصر - القاهرة
5	2025-03-06	2025-03-02	سويسرا - جنيف
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5	2025-09-18	2025-09-14	سويسرا - جنيف
5	2025-01-23	2025-01-19	مصر - شرم الشيخ
5	2025-01-16	2025-01-12	اسبانيا - مدريد
5	2025-09-11	2025-09-07	المغرب - المغرب
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5	2025-11-06	2025-11-02	المانيا - ميونخ
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الأيام	إلى تاريخ	من تاريخ	المكان
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5	2025-10-02	2025-09-28	المانيا - ميونخ
5	2025-11-06	2025-11-02	الاردن - عمان
5	2025-12-04	2025-11-30	ماليزيا - كوالالمبور
5	2025-11-06	2025-11-02	ماليزيا - كوالالمبور
5	2025-04-24	2025-04-20	ماليزيا - كوالالمبور
5	2025-07-31	2025-07-27	ماليزيا - كوالالمبور
5	2025-12-11	2025-12-07	ماليزيا - كوالالمبور
5	2025-04-10	2025-04-06	تركيا - اسطنبول
5	2025-04-17	2025-04-13	تركيا - اسطنبول
5	2025-07-03	2025-06-29	تركيا - اسطنبول
5	2025-08-28	2025-08-24	تركيا - اسطنبول
5	2025-08-07	2025-08-03	اسبانيا - برشلونة
360-	2024-09-04	2025-08-31	إندونيسيا - جاكرتا
5	2025-06-26	2025-06-22	التشيك - براغ
5	2025-12-04	2025-11-30	التشيك - براغ
5	2025-02-06	2025-02-02	سنغافورة - سنغافورة
5	2025-04-24	2025-04-20	سنغافورة - سنغافورة
5	2025-06-12	2025-06-08	سنغافورة - سنغافورة
5	2025-10-23	2025-10-19	سنغافورة - سنغافورة
5	2025-07-10	2025-07-06	السعودية - الرياض
5	2025-10-30	2025-10-26	السعودية - الرياض
5	2025-12-04	2025-11-30	البحرين - البحرين
5	2025-11-20	2025-11-16	البحرين - البحرين
5	2025-11-20	2025-11-16	السعودية - الخبر

الأيام	إلى تاريخ	من تاريخ	المكان
5	2025-12-25	2025-12-21	السعودية - الخبر



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